

# EXHIBIT 1

GCG's Invoice through September 30, 2014

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*In The Case Of*

*Than Zaw, Individually and on Behalf of All Others Similarly Situated,*

*v.*

*Nelnet Business Solutions Inc.; Nelnet, Inc.; and Nelnet Servicing, LLC; and  
DOES 1-100,*

*C 13-05788 RS*



## INVOICE

The Garden City Group, Inc.®

INVOICE DATE	INVOICE NUMBER
10/13/2014	
PERIOD START	THROUGH DATE
Project Inception	9/30/2014

Mathew M. Loker, Esq.  
 Kazerounian Law Group, APC  
 245 Fischer Avenue, Suite D1  
 Costa Mesa, CA 92626

**Project Name: Zaw v. Nelnet Business Solutions**

Description	Quantity	Rate	Amount
<b>Fees</b>			
<b>Notice Dissemination</b>			
E-mail Setup Fee			\$2,500.00
Printing of 2 pg. Notice			\$5,580.00
Advanced address searches			\$753.35
Enter name and address records into database (hard copy)			\$53.10
Remails			\$303.50
<b>Imaging, Document Management &amp; Storage</b>			
Sort and Prep Mail			\$279.00
Scan Mail (per img.)			\$145.20
Process undeliverables			\$611.25
Document Storage - Paper (per box/per month)			\$4.50
Document Storage - Electronic (per img./record per month)			\$9.68
<b>Claim Validation</b>			
Process Claims/deficiency responses (web-filed)			\$355.60
<b>Contact Services</b>			
Standard set-up and design			\$2,500.00
IVR (per minute)			\$1,262.08
CSR/Live Operator including transcriptions of recorded messages (per hour)			\$2,582.10
Monthly maintenance charge			\$100.00
Management of call center			\$519.50
Handling of class member communications			\$1,195.00
<b>Website Services</b>			
Standard set-up and design			\$3,500.00
Develop and Deploy On-line Claim Filing			\$4,165.50
Monthly maintenance charge			\$200.00
Website updates			\$562.50
<b>Project Management</b>			\$6,468.50
<b>Systems Support</b>			\$3,603.00
<b>Quality Assurance</b>			\$3,958.00



# INVOICE

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**Project Name:** Zaw v. Nelnet Business Solutions

Description	Quantity	Rate	Amount
<u>Fees</u>			
Total Fees			\$41,211.36
Total Project Expenses (See Exhibit A)			\$12,547.37
Grand Total			\$53,758.73

**EXHIBIT A**

The Garden City Group, Inc.®

**Project Name: Zaw v. Nelnet Business Solutions**

Description	Amount
<b><u>Project Expenses</u></b>	
For the period: Project Inception through Sep 30, 2014	
NCOA Address Search	\$67.59
Postage	\$10,187.04
Stationery & Supplies	\$313.86
PACER Charges	\$6.60
P. O. Box Rental/Renewal	\$1,496.00
Copy Charges	\$72.40
Translation	\$403.88
<b>Total</b>	<b>\$12,547.37</b>

**Please Remit To :**

The Garden City Group, Inc.  
 1985 Marcus Avenue, Suite 200  
 Lake Success, NY 11042

-Or-

The Garden City Group, Inc.  
 Operating A/C  
 Signature Bank  
 1225 Franklin Avenue  
 Garden City, NY 11530

ABA # - 026013576  
 A/C # - 1501168781